Beloved and Beyond Tuition & Refund Policy

At Beloved and Beyond, we look forward to partnering with your family for an unforgettable summer. To ensure we can properly prepare for every camper and volunteer, we adhere to the following payment and refund guidelines.

- **Payment Due Date:** All camper and volunteer fees must be **paid in full by May 1st.**
- **Third-Party Payments:** We welcome payments from outside sources (such as CLASS providers). If a third-party provider is paying post-camp, parents must sign a tuition agreement guaranteeing payment. Third-party funds will be allocated to the designated session. Any duplicate payments will be audited and refunded in a timely manner.
- **Refund Deadline (May 1st):** We understand that plans change. Requests for a refund of fees paid *above* the non-refundable deposit must be **submitted in writing by May 1st**.
- **Forfeiture & No-Shows:** Any fees paid above the deposit amount are fully forfeited if a written refund request is not received by the May 1st deadline. **No-shows are non-refundable** under any circumstances.
- **Rollover Deposit Balances:** If these funds are not used by the following summer season, the remaining balance becomes permanently non-refundable and will be cleared from the system.
- **Emergencies**: If you have a medical or family emergency and are unable to attend camp please contact us as soon as possible. We will do our best to accommodate you, however refunds are at the discretion of the camp director.

- **Last minute cancellations:** If and only if we have a waiting list and can fill your spot, will we consider refunding camp fees paid, other than the non-refundable portion.
- **Refunds will NOT be given if:**
  - A child is sent home due to behavioral issues or sickness/ injury.
  - A camper decides to drop out of the program or leaves early/before the end of camp.
  - Inclement weather delays for the safety of all.

We completely understand that life happens and unexpected situations arise. If your family faces unique or challenging circumstances, please don't hesitate to reach out to us directly—we are always here to listen, support, and navigate these situations with you with grace and compassion.
Thank you for your trust, partnership, and commitment to making this summer incredible!